

From: [REDACTED]
To: secretariat@rtirc.gov.au
Subject: MOBIL SIGNAL BUDERIM QUEENSLAND
Date: Monday, 2 July 2018 3:49:16 PM

Dear Sir / Madam,

We live in a complex of 25 units, 20 residents are aged between 75yrs and 95yrs.

Eleven of these live alone.

My wife and I are in our 80th and 82yrs, we both have health problems, I have had seven heart bypass, my wife has hearing , eyesight and kidney problems, and just had a knee replacement operation.

We rely heavily on medical advice along with home assist .

We are attempting to stay in our own home as long as practicable, (As you are aware) this is government advice.

However communications with Doctors and Specialists etc are being missed due to appointments being confirmed by Mobile Phone text messages.

Our phone is through the NBN modem, and we can get one or two bars on the Mobile through WI FI.

In a power outage the internet fails and all out going communication is lost.

We desperately need your departments assistance in rectifying this situation.

Yours Sincerely

Mr Robert Simm

[REDACTED]

Buderim
QLD 4556