

Friday, 5 June 20

Director
Telecommunications Competition
Department of Infrastructure, Transport, Regional Development and
Communications
GPO Box 594
Canberra ACT 2601

Dear Sir or Madam

Re: Telstra exemption application – South Brisbane

We write as long term business operators, employers and property owners in South Brisbane, asking that you deny Telstra its application.

We opened our business in 2006 and employ 13 staff, in addition to providing serviced offices for another 5 small businesses at our Cordelia Street premises. The limited speeds and poor network access provided to us over the past several years has been a huge impost on our businesses, and will at some point force our relocation to an alternative area.

It's beyond understanding that Telstra can be allowed to avoid investment in these suburbs, ignoring modern communication needs, when we are a 10 minute walk from the CBD of Queensland's capital city. As one example, on Monday of this week it took our team more than 5 hours to upload a 3 minute video file. More than 5 hours! In 2020 this kind of limited connection speed is a major obstacle to our competitiveness.

We urge the Minister to deny Telstra's application, force a major upgrade to the internet capacity of this suburb, and ensure local businesses can operate in a fair environment.

Yours faithfully
Bees Nees City Realty



Rob Honeycombe
Managing Director