

From: [Peter MacRae](#)
To: [Infrastructure And Access](#)
Cc:
Subject: Submission: on Telstra request for extensions to Ministerial exemptions for its South Brisbane and Velocity networks
Date: Tuesday, 26 May 2020 3:18:41 PM

Hi there,

I'd like to express concern regarding Telstra's application to maintain the status quo on their Velocity internet offering in West End/South Brisbane.

There is no option other than Telstra Velocity at my house. I moved here two years ago, and attempted to get multiple quotes from different providers for home internet. However, any other provider (exenet, iinet and others) were unable to provide a quote due to the Velocity arrangements.

The internet I get at the moment is 30 Mbps down, and 1.3 MBps up.

Since the pandemic started, I have been working from home. When I need to upload videos and large files, I have to switch to my Telstra phone and hotspot - as if I try to upload large documents over the Velocity internet, it makes the internet slow down to a point where it is unusable by anyone else (my partner for instance).

Please consider opening more options for internet consumers South Brisbane and West End, hopefully this will lead to better speed (in particular for uploading) at a lower cost for consumers.

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What should be identified in submission:

the name of the party making the submission - Peter MacRae
the organisation represented (if applicable) - Not applicable / resident
contact details, including telephone number and email address -
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