

**Submission to Telstra request for extensions to Ministerial exemptions for its South Brisbane and Velocity networks**

I oppose Telstra's request for an extension. I live in Rouse Hill NSW 2155 and we have been limited to the Telstra Velocity network since our home was constructed. This has meant zero choice for us as to the standard and price of service we want to receive. During this time there have been poor network speeds and outages, with no recourse to switch providers. We contacted Telstra several times, at which point they agreed to reduce the cost of our plan due to the sustained poor internet speed.

Regards

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[REDACTED]

[REDACTED]

[REDACTED]