

From: [REDACTED]
To: [Infrastructure And Access](#)
Subject: Telstra request for extension
Date: Friday, 5 June 2020 7:14:28 PM

I have had to put my yoga business online since 20 March due to Covid pandemic. The uploading of a 1 hour class can take 8 hours or more. It sometimes drops out during the night and I have to do it again missing my class time of 9:30 on Wednesday & Friday. This is unacceptable. I pay high fees for my internet and I am struggling to do my work because I have such poor internet connection. I can't go to another provider. This is unacceptable and is causing enormous stress for me during this difficult time.

Yours sincerely

[REDACTED]

Sent from my iPad