

From: [REDACTED]
To: [Infrastructure And Access](#)
Subject: Telstra South Brisbane Velocity Fibre Network: submission
Date: Friday, 5 June 2020 1:25:52 PM

To whom it may concern,

As a long time resident of West End and a Telstra customer I would like to see an end to the exemptions and special conditions for Telstra in the South Brisbane. I believe it is important to allow competition and the option of access to better services. The service we currently have is very poor. It is almost impossible to upload films from some services and sometimes even a website or email takes so long to load that I have to give up. Often when trying to use zoom for social activities I get a message saying the internet is unstable and I have to log off. We are retired and especially now in this time of social restrictions we rely heavily on the internet services we receive from home for our news, social activities and entertainment.

Thank you for considering my submission.

[REDACTED]
[REDACTED] West End 4101
[REDACTED]

Sent from my iPad