

**From:**  
**To:** [Infrastructure And Access](#)  
**Subject:** Submission for Telstra extension  
**Date:** Friday, 22 May 2020 7:54:54 PM

---

Hi,

My name is, I live in Highgate Hill, and my only internet access is through the Telstra network. Please do not let them extend their monopoly any further. Prices in this area are artificially high, and service quality is low. My internet drops out every evening from 8 to 10pm, and at random times during the day. I am limited to very low upload and download speeds, much lower than the network is capable of providing. Removing Telstra's monopoly would allow other companies to offer services here, and encourage prices to drop and services to improve in quality.

Kind regards,