

Ms Teresa Gurney

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CEDUNA SA 5690  
██████████

29/6/2018

Mr Peter Treloar MP  
Member for Flinders  
O'Loughlin Terrace  
CEDUNA SA 5690

Dear Peter,

I am writing to you in regard to the lack of mobile phone reception in the Nundroo /Coorabie /Fowlers Bay area.

I understand the State Liberal Government has pledged a ten million dollar fund to fix known mobile black spots across regional South Australia.

There is mobile coverage at Penong which is 85kms east of my property and at Yalata Aboriginal Community which is 70kms to the west.

I own/run a farming enterprise which ranges from 10 to 20kms south of Coorabie Township which incorporates a coastal block known as Wondilla Beach which is a popular destination for tourists where they frequently go fishing/swimming or surfing.

Due to the significant increase of tourists in the area over the past few years the likely hood for the need to contact Emergency Services (Ambulance, Police CFS) in a life or death situation has multiplied tenfold. There have already been several cases in our community where emergency assistance has been delayed due to the lack of mobile phone coverage.

To add to the importance of the need of mobile coverage, the gravel roads in the area are in very poor condition, with the main road to Wondilla and Mexican Hat Beach's being very narrow and corrugated. With the increase of tourists with their larger caravans/trailers the risk of accidents occurring are imminent.

I am asking for your help to bring our small outback emerging tourist destination community in line with other tourist spots in South Australia.

In my opinion the Telstra Exchange in Coorabie is the most likely site to cover the Eyre Highway, Nundroo, Coorabie, Fowlers Bay and the tourist areas along the vast coast line.

I look forward to your response.

Yours faithfully

Teresa Gurney

Peter Stott



SA 5690

Peter Treloar MP

Member for Flinders

O'loughlin Terrace

Ceduna SA 5690

25/05/2018

Dear Peter,

I am writing to you on behalf of the people in the Nundroo/Coorabie / Fowlers Bay area regarding the lack of mobile phone reception in this area. I understand that state Liberal government has pledged a ten million dollar fund to fix known mobile phone black spots across regional South Australia. Nundroo is the only Service Station between Ceduna and the Border Village on the Eyre Highway that does not have a mobile telephone base station. There is a black spot of 60km on the Eyre Highway starting from the Fowlers Bay turn, 35 km east of Nundroo to Colona Station 25km to the west.

Telstra has a microwave tower located 10 km west of Nundroo on section 8 Hundred of Miller. This would be an ideal location for a mobile tower as it is elevated land 150 metres above sea level with 240 volt power already connected and only 4km from the Eyre Highway. The tower is also some 50 metres in height. This would give ample coverage across the black spot on the highway as well as a covering an area from the Dog fence beach to Fowlers Bay along the coast. We know this because there is a UHF repeater at this location on a 20 metre tower that covers a radius of 50 kilometres. This microwave tower has been considered for a mobile phone base station for over 10 years yet still nothing has happened.

A mobile phone tower in our community is a necessity to locals and highway users alike as it will provide a safety net that will give faster emergency assistance to people in need . This can be the difference between life and death. Already there have been several cases in our community where emergency assistance has been delayed because of the lack of mobile phone signal.

In this day and age mobile phone signal and data is needed to successfully run any type of business, whether it be contracting grain in the paddock while harvesting, tracking transport vehicle movements or booking your next nights accommodation down the highway. As you would know it is vital that farmers have mobile communication as it is so

important when selling grain now days and many thousands of dollars can be made or lost in the space of a few hours when prices are changing throughout the afternoon. Farming businesses are heavily reliant on technology these days and better connectivity to the internet will make businesses more productive which will help grow our economy and support regional jobs. Tourism now days relies almost entirely on being able to have access to the internet to search and book accommodation. The local garage also relies on mobile communication to pick up people stranded along the highway with vehicle break downs.

This 60km black spot around Nundroo makes it very difficult to run a business efficiently. For this reason most businesses in the area have installed Telstra smart antenna repeaters at a cost to each individual business of between \$2000 and \$6000. These are stationary repeaters and only transmit the signal for approximately 15 metres and as the signal is very weak there are still drop outs and the data speeds are extremely slow.

We are asking for your help to bring our small outback community into line with most others on the Eyre Highway. In your opinion do we need to organise a petition? Would that help? If you think that a petition will help could you please point us in the right direction so that it will be a legal document that can be presented in parliament. Please forward any applications in relation to this process to me as soon as possible. I look forward to your response.

Yours Faithfully

Peter Stott

**COORABIE & DISTRICTS PROGRESS ASSOCIATION INC.**

**PMB 25 CEDUNA S.A 5690**

Chairperson: Wayne Davis Ph 08 86256119 Email: [REDACTED]

Administrator: Deb Kloock Ph 08 86256126 Email: [REDACTED]

Mr Peter Treloar MP

14/06/2018

Member for Flinders

O'Loughlin Terrace

Ceduna SA 5690

Dear Peter,

I am writing to you on behalf of the Coorabie and Districts Progress Association regarding the lack of mobile phone reception in the Nundroo / Coorabie / Fowlers Bay area.

I understand that state Liberal government has pledged a ten million dollar fund to fix known mobile phone black spots across regional South Australia. Nundroo is the only Service Station between Ceduna and the Border Village on the Eyre Highway that does not have a mobile telephone base station. There is mobile coverage at Penong which is 75 kms to the east of us and at the Yalata Aboriginal Community (which is limited), this is 60 kms to the west of us. On a good day we can get minimal coverage from them in certain areas.

This major black spot around our district makes it very difficult to run a business efficiently and communicate in times of need. For this reason most businesses and farmers in the area have installed Telstra smart antenna repeaters at a cost to each individual business of between \$2000 and \$6000. These are stationary repeaters and only transmit the signal for approximately 15 metres around our houses and as the signal is very weak there are still drop outs and the data speeds are extremely slow.

A mobile phone tower in our community is a necessity to locals and the Eyre Highway users alike as it will provide a safety net that will give faster assistance to people in need and also for the Emergency Services, RAA and CFS services attending. This can be the difference between life and death. Already there have been several cases in our community where emergency assistance has been delayed because of the lack of mobile phone signal.

In this day and age mobile phone signal and data is needed to successfully run any type of business. Farming and fishing industries are heavily reliant on technology these days and better connectivity to the internet will make businesses more productive which will help grow our economy and support regional jobs. Tourism now days relies almost entirely on being able to have access to the internet to search and book accommodation.

They also rely on mobile coverage as this is their only form of communication when travelling or if they are fishing, boating, whale watching or just sight seeing in our area. The trucking industry using the only major transport route from the Eastern States to Western Australia, along with the continuous flow of mining vehicles from our local mineral sands mine would also benefit from having mobile coverage for security and safety issues. The local garage which is also the RAA service right through to the Western Australian Border relies heavily on mobile communication to pick up people stranded along the highway with vehicle break downs and accidents. The Country Fire Service (CFS) is another community service who needs mobile coverage around the district and along the Eyre Highway when emergencies occur especially in the bushfire season. The Yalata Community have numerous contractors/employees that travel the Eyre Highway and the Coorabie/Fowlers Bay Roads continuously, they would benefit greatly with mobile coverage also for safety reasons.

We are asking for your help to bring our small outback community into line with most others on the Eyre Highway.

I am also attaching maps of our area with possible locations where a mobile tower could go. These maps are from 3 different locations and are based on a radius of 30 kms. The Pintumba Silo's and the Telstra Exchange are the most likely sites in our opinion as they will cover the Eyre Highway and the Nundroo, Coorabie & Fowlers Bay Area's where we all live.

Look forward to receiving a reply from you soon and organising a meeting with you, if you think that is necessary? Also could you please inform me of other government departments that we can send this letter to.

Yours Faithfully



Deb Kloock

Secretary/ Treasurer

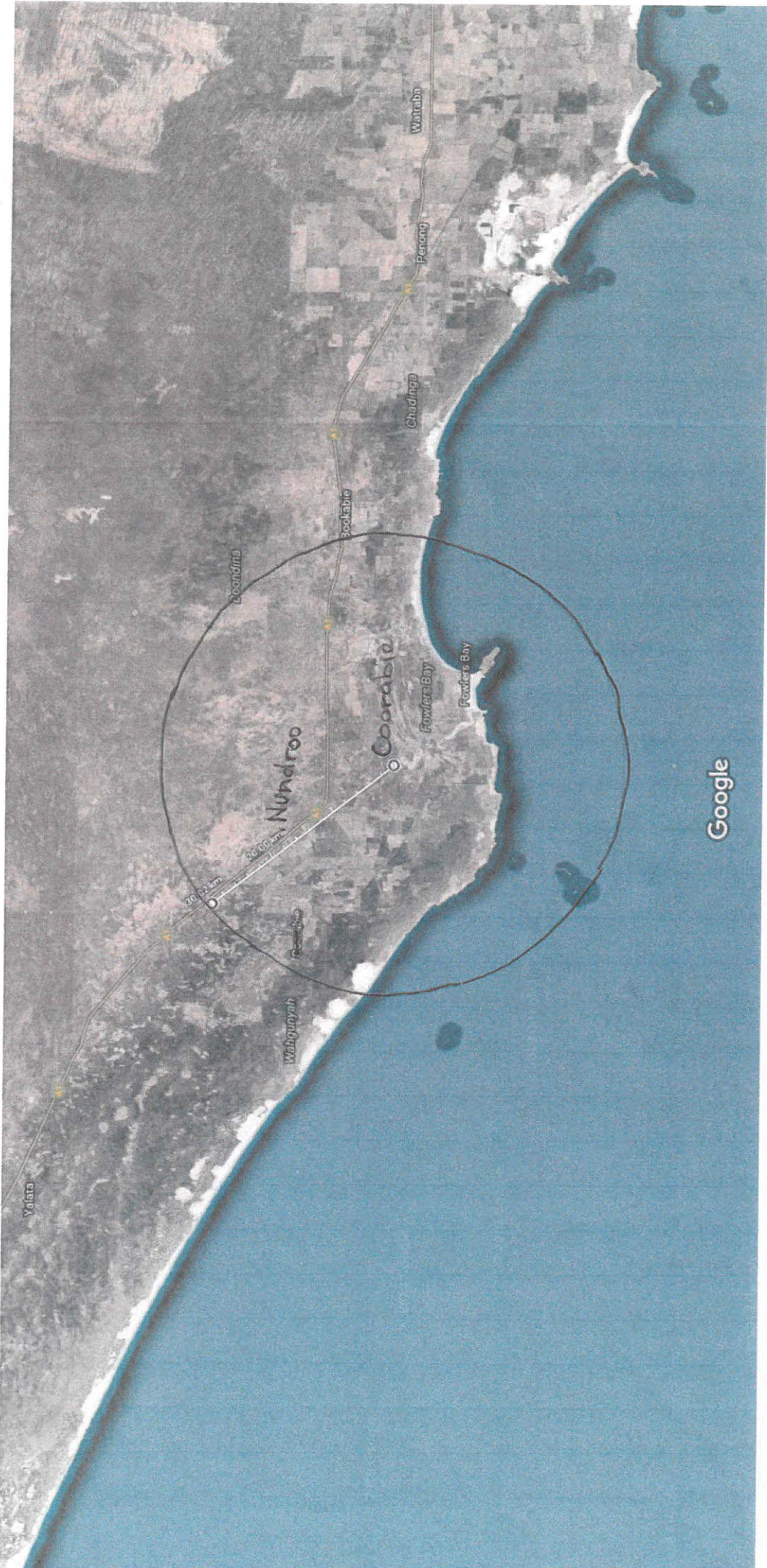
Coorabie and Districts Progress Association Inc.



Imagery ©2018 TerraMetrics, Map data ©2018 Google 10 km

Measure distance  
 Total distance: 30.00 km (18.64 mi) Radius

Nundroo Brown's Tower



Imagery ©2018 TerraMetrics, Map data ©2018 Google 10 km

Google

Measure distance

Total distance: 30.02 km (18.65 mi) Radius

Coorabie (TelstraExchange)

Google Maps



Imagery ©2018 TerraMetrics, Map data ©2018 Google 10 km

Measure distance  
 Total distance: 30.01 km (18.65 mi) Radius

Coorabie Turn off (Pintamba Silos)



# *Old Police Station & Court House*

*Est. 1883*

*The Esplanade, Fowlers Bay, S.A.*



*Ceduna SA 5690*

17<sup>th</sup> June 2018,

Mr Peter Treloar MP  
Member for Flinders  
Ceduna Office  
O'Loughlin Tce  
Ceduna SA 5690

Dear Peter,

I write with reference to the mobile phone 'black hole' which exists in the Fowlers Bay, Coorabie and Nundroo area and in support of the Coorabie and Districts Progress Association's correspondence to you regarding this matter.

I have resided in Fowlers Bay for more than 30 years and during recent years, when nationally, wide spread use of mobile phones became prevalent Fowlers Bay has not been able to enjoy reliable reception.

For me personally, being without reliable access is a safety issue, as I drive daily to my work place at Penong, a distance of approx 150 km round journey. Enroute, the risk of breakdown or accident for a septuagenarian woman travelling alone, becomes more traumatic in the areas where there is no mobile phone coverage.

I urge you to support the Coorabie and Districts Progress Association's proposal to install a tower in our district which will provide reliable mobile phone coverage to the Fowlers Bay-Coorabie-Nundroo area and I look forward to a resolution to this issue in the foreseeable future.

Yours sincerely,

Lorrayne Balharry (Ms)

# Fowlers Bay Holiday Flats

RC Davis  
Private Mail Bag 33  
Ceduna SA 5690

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17<sup>th</sup> June 2018

Peter Treloar MP  
Member for Flinders  
Ceduna Office  
O'Loughlin Tce  
Ceduna SA 5690

Dear Mr Treloar,

I write in support of the Coorabie and Districts Progress Association's letter in reference to addressing the mobile phone 'black spot' which exists in the Fowlers Bay – Coorabie – Nundroo area.

As the proprietor of an accommodation facility in Fowlers Bay for more than 20 years, the lack of reliable mobile phone coverage has been a huge disadvantage, both to me in a business sense and personally, to my customers. To have reliable coverage in this area would certainly enhance tourism and personal communication to a level comparative to that enjoyed by our urban counterparts.

I trust you will support the Coorabie and Districts Progress Association's endeavor to have addressed, the mobile phone anomaly which currently exists. This is a social justice issue.

Yours faithfully,

*Reg Davis*

*Reg C Davis  
Proprietor  
Fowlers Bay Holiday Flats*

Mr. Peter Treloar  
Member for Flinders

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CEDUNA SA 5690

Dear Peter,

I am writing with reference to the Mobile Black Spot Area we have in our district of Coorabie/ Nundroo/ Fowlers Bay and in support of the Coorabie and Districts Progress Association's correspondence to you regarding the matter.

My husband Leon and my families are both 4<sup>th</sup> generation farmers which means we have resided in the Coorabie area all our lives. We have had to live with the remoteness and massive decline of farming families in our area over the years so now there aren't many of us left here and to have mobile coverage would be a great advantage especially for safety reasons. Our property is spread over many kilometres and when we move stock around, the furthest distance is 30 kms from our home base, so we have had to purchase Satellite Phone's so we can call in an emergency, which we have had to use on numerous occasions. As you may know Satellite phones are very expensive to have, but at least we know we have communication.

Over the past few years we have diversified and we now do Contract Grading for DPTI and have Farm Accommodation also. The grading takes us from the Out of Areas Boundary east of Penong to as far as the road to Cook on the Trans-Australian Railway Line, west of Nullarbor. As you can realise there are numerous kilometres without mobile coverage so to have our Black Spot area covered would give us peace of mind and an easier form of communication.

Our Farm Accommodation we have is starting to get very busy along with our caravan park. We have had to install a Telstra smart antenna repeater at a cost to us because the tourists visiting only have mobiles as their form of communications. There are 3 caravan parks/accommodation outlets in our area and we all experience the same issues because of no coverage.

The main issue we have is the safety of people travelling the Eyre Highway or around our district, as there is a great distance between places and we have been extremely lucky over the many years to have not had many catastrophic events occur even though there have been many

emergencies where services are delayed and this can be the difference between life or death. A mobile tower in our community would be such an advantage to locals and users of the Eyre Highway to provide everyone with security and greater assistance for all Emergency Services.

We urge you to support our proposal and install a mobile phone tower that will provide reliable coverage to the Coorabie/Nundroo/Fowlers Bay area and Eyre Highway users. The maps that were included with the Coorabie & Districts Progress Assoc. letter will hopefully be of use to cover our Black Spot Area.

Yours faithfully

Leon & Deb Kloock  
Coorabie Farm

