

From: Kate McKenzie
To: secretariat@rtirc.gov.au
Subject: expressing my view
Date: Friday, 3 August 2018 10:41:50 AM

Good morning Secretariat,

We wish to contribute to the 2018 Regional Telecommunications Review. We live at [REDACTED] Fingal Head NSW 2487 and the mobile reception is poor along the length of the street. This location is approximately 5k directly (as the crow flies) from the Tweed Heads South CBD and there are no geographical features to block the signal.

We cannot reliably make a phone call from an Apple 6 smart phone from inside the house. So we don't have the option to drop the landline - it is needed for reliable communication.

It is inconvenient to:

- have to go out in the rain and cane toads at night to receive/make a phone call. We know where the best locations are for reception but it is inconvenient to walk out of our house for phone calls.
- miss calls because the phone doesn't ring

These are inconveniences which we in the street have grown accustomed to but if it was an emergency, it could be more serious.

It is as if an improvement in technology is a step backward - we were better off with the convenience of a landline.

Yours faithfully
Kate McKenzie and Bill Rowe