

To whom it may concern.

I am writing re telephone service, and lack of service in the Pekina-Black Rock district in the Mid North of SA, We are currently connected to the Tarcowie telephone exchange (Telstra landline) about 20km south of nearest town, Orroroo. Twice this year we have had extended phone outages - four weeks and two weeks, We have no mobile service here on the farm where we live, which made it very difficult to contact Telstra and Spintel, my provider. Telstra fobbed us off, dismissing us "just a handful of subscribers."

I don't know much about submissions, but I do know that in the 21st Century mobile phone service is vital for business, safety and convenience and I submit a request for mobile coverage in this area. We don't live in the Outback. I have contacted our State and Federal MP's re this matter. For the inconvenience of having poor/no service for two weeks my provider credited \$10 to my account.

Yours sincerely
John Mannion