

## Guyra & District Chamber of Commerce Inc.



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### **Mobile Blackspot Program 5A Submission**

Thank-you for the opportunity to make a submission on “Have Your Say” on Mobile Black Spot program 5A.

The Guyra district has a population of approximately 4000, with some 2000 residents in town. The town of Guyra is located on the Northern Tablelands in NSW on the New England Highway approximately midway between Sydney and Brisbane and on the crossroad (east west) between Grafton and Moree.

Guyra serves a predominantly agricultural economy including the largest Glasshouse in Australia employing over 600 FTEs. The region also benefits from a consistent volume of tourists and expects to build a Rail Trail in the next few years.

The businesses of Guyra and specifically those located on its main street are handicapped by very weak mobile phone coverage. Typically, a Bradley Street business will access nil or one bar on Telstra connections. For businesses relying on mobile connectivity for EFTPOS payments or managing their business this lack of mobile coverage is a significant barrier to service and productivity.

Guyra Pharmacy is an essential service for health and wellbeing in the district. Pharmacy staff frequently have to walk their EFTPOS machine to their shop front door or onto the footpath to access the mobile network.

Other Guyra main street businesses, such as the two supermarkets, a number of cafes, accountants, fuel station, bread shop, hotels and sundry other businesses are disadvantaged by weak mobile coverage.

In addition to poor economic productivity from sub-optimal connectivity, the Guyra region faces greater risks from natural disasters as emergency responders are handicapped by poor coverage. This was experienced in the 2019 severe bushfire emergency.

The Guyra & District Chamber of Commerce would be pleased to provide further details to assist the Government's 5A Mobile Black Spot Program to support the Guyra commercial and residential mobile phone users.

The Guyra & District Chamber of Commerce makes this submission to 'Have your Say' on Mobile Black Spot program 5A on behalf of the following Guyra businesses:

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Guyra Pharmacy, 106 Bradley Street

Guyra Post Office, 154 Bradley Street

Australian Poetry Hall of Fame, 144 Bradley Street

Guyra Adult Learning Association, 136 Bradley Street

Guyra SPAR Express Supermarket, 132 Bradley Street

Jones, Cracknell & Starr Accountants, 130 Bradley Street

Jo Jos on Bradley – Café, 126 Bradley Street

Guyra Country Fresh Hot Bread Shop, 124 Bradley Street

Royal Hotel, Bradley Street, 122 Bradley Street

Terry's Menswear, Bradley Street, 120B Bradley Street

Juneal's Café, Bradley Street, 120 Bradley Street

Blacksheep Wool 'n' Wares, 118 Bradley Street

Guyra Neighbourhood Centre Inc t/a The Hub at Guyra, 160 Bradley Street

Regional Australia Bank, 114 Bradley Street

Guyra Café, 110 Bradley Street

High on Bikes, 118 Bradley Street

Kirk's IGA Supermarket, 94 Bradley Street

Guyra Four Ways Service Centre, 89 Bradley Street

CT Electrics, 101 Bradley Street

Sue Ross Real Estate, 95B Bradley Street

Brisk Trading, 104 Bradley Street

Bean Travelin – Coffee Cart, 89 Bradley Street

Vidler's Butchery, 145 Bradley Street

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Guyra Hotel, 88 Bradley Street

Davidson Cameron Real Estate, 100 Bradley Street

Ray White Rural Guyra, 115 Bradley Street

Fiona & Derek Smith Working with Nature, 134 Falconer Road

Shute Bell Eggert & Co, 99 Bradley Street

Sincerely,

A handwritten signature in black ink, appearing to be 'Hans Hietbrink', with a long horizontal line extending to the right.

Hans Hietbrink  
President  
Guyra & District Chamber of Commerce