

Mrs Debra Westbrook

[personal information removed]

Kainton SA 5552

To whomever it may concern,

I am a farmer living on Yorke Peninsula SA and I would like to address the Black spot for telecommunications we are living in. Our farming property is situated at [personal information removed] Kainton SA and if you research, we are not out back we are relatively closely situated near Adelaide.

My problem is that during the years we have had to spend a fortune through Telstra just to be able to receive mobile service within this area. I have had a \$600 aerial placed on the roof 2 Mobile booster systems situated on the farm for a price of \$1000 each just to be able to receive internet and telephone within the near vicinity of our home and shed for the safety of ourselves and our employee. If we happen to have a power outage which happens frequently, we then have no means of communication thus making it extremely dangerous for all concerned when working on our property.

We have had numerous technicians over the years, and nothing seems to be working. Currently getting 3g only through our boosters and if they stop signalling 3g we will then have nothing to support us. We must use mobile internet to be able to get internet and this is continually dropping out as they flick 4g on and it does not last depend on wind and weather conditions. I have a tower within 11km situated at Price and another 24km away situated at Paskeville and neither service this Area we are in a true **Black spot** and it is so infuriating when we have to rely on email and internet to be able to successful run a business.

During the last bushfires that were situated 9km from our property we had no power so we had no mobile coverage at all and this became extremely dangerous and stressful, if there was to be a wind change we would have been in the path of the fire. We have a land line still another expense as the mobile phone service is not reliable and this became the only communication the local CFS could contact us on, so we knew what was happening. When the summer and harvest come, we are in an extremely dangerous zone and no matter what you can never get telephone service.

I cannot believe we are so close to civilization and that the infrastructure within our area is so poor. All I want is to be able to make a phone and receive reliable internet and mobile phone service. Our landline infrastructure is so outdated and continually having problems so we will never receive NBN.

Please as a frustrated Business owner can you support us in installing a tower that **we can access and all farmers and emergency personnel within the area, for the Safety of all farmers who work in an extremely volatile situation** during the harvest season and for people like me the Secretary , bookkeeper who continually has to be able to access the Internet to run efficiently in the office

Thank you for reading my Submission and I hope you take my matters into consideration when making you decisions

Regards

Deb Westbrook

