

[REDACTED]
[REDACTED]
Kingscliff, 2487,

NSW.

02/08/2018

Communications Review.

Dear Review People,

I wish to advise you of my telecommunications situation in Kingscliff, NSW.

The mobile 'phone reception never rises above 2 out of 5 bars, even though there is a mobile tower about 2 km from this address. This tower is unfortunately strategically hidden behind some trees. The signal strength inside the property is 1-2 bars out of a possible 5. Calls drop out constantly inside my home address, and thus I have to go outside in all types of weather to ensure call integrity. Obviously, this is not an ideal situation in cold and wet weather.

The SMS service is patchy with constant failures with sending and receiving.

The landline however is spectacular.

Thanks and Regards,

Ken Gillespie.

[REDACTED]
[REDACTED]