

From: Gary Downham
To: secretariat@rtirc.gov.au
Subject: Black Holes and other Telecommunications Phenomena
Date: Thursday, 28 June 2018 3:44:32 PM
Attachments: [RE NBN Risk Assessment query.msg](#)

Dear Sir or Madam,

Please be advised that, along with the masses, I also have been frustrated and concerned at the non-existent 2G/3G/4G (any G, even ½G!) coverage for areas on the Sunshine Coast, particularly Buderim where I live.

The attached communication spells out my original concern directed to the Minister for Communications and the Arts that still has not been replied to and so not resolved to my satisfaction. You will understand that I should not need to repeat what I have already said, so please read the attached.


More recently though, as an example of the lingering pain in the neck that it is, I couldn't start my car recently so called the RACQ on my **internet phone**. The result was a new battery. The frustration was that the mechanic couldn't complete the sale transaction at my house. He had to give me a lift in his vehicle to a spot halfway down the street so his EFTPOS machine would work!!

I do hope that I don't just get an automated email response and that someone will take this problem seriously.

Yours sincerely,

Gary Downham

 (when the power is on)

 (somewhere other than at home)