

To Whom It May Concern

We live very close to the Queensland / NSW border on the coast in NSW.

We have no reception for our mobile phones even though we are so close to the very urbanised Gold Coast.

This means we are

- Unable to receive timely responses via text messages concerning evacuation for flooding, medical emergency or any other type of emergency
- Unable to receive confirmation via sms from the bank when trying to do business on line
- Unable to experience normal communication for business and pleasure without the need to walk to a locality where we may pick up a signal strength bar on our mobile phone.

It also means that it is mandatory for us to have landline if we are to have telephone communication with the outside world

Yours faithfully

A solid black rectangular box used to redact the signature of the sender.