Submitter: Surfside Engraving QLD Submission received: Thurs 27/02/2014

Our business has been operating online for 16 years on the Gold Coast. We have been suffering for years with extremely poor internet and told by Telstra we are too far from the exchange. Why provide faster services for areas who already have a high level of service and forget about the rest of us. We are located in Tallebudgera Valley and our children are unable to regularly complete homework tasks in literacy and numeracy as our internet services are so poor. We pay for a fast internet service and have been waiting/complaining for 16 years with no result.