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Submission number: 240033

Department of Communications' Review of the national Triple Zero (000) operator 2014.

Question 1: Community expectations

Not having had to use 000 ever, I don't feel adequate enough to answer this question. I do feel that it should be available 24/7.

Question 2: Challenges facing the Triple Zero service

GPS co_ords needed to allow emergency services to go to the correct location when two areas in the state have the same name

Question 3: Other ways of requesting emergency assistance

You can't go past 000 on the phone

Question 4: Improving information

Nature of emergency and exact location.

Question 5: The role of the national Triple Zero operator

Reliability 24/7.

Question 6: The role of telecommunications providers

Don't know. Not up on this one.

Question 7: The role of innovators

Any 000 call should automatically record the GPS co_ordinates

Question 8: Cooperation and decision-making

Don't know.

Other comments

Return to: Submissions received for the triple zero review

(http://www.communications.gov.au/telephone_services/emergency_call_services/Submissions_received_for_triple_zero_review)
page