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Submission number: 242462

Department of Communications' Review of the national Triple Zero (000) operator 2014.

Question 1: Community expectations

Yes.

Question 2: Challenges facing the Triple Zero service

I have only phoned twice & no problems.

Question 3: Other ways of requesting emergency assistance

No.

Question 4: Improving information

Directing the call, clear directions & incident.

Question 5: The role of the national Triple Zero operator

English speaking & able to calm distressed callers if necessary to direct the call.

Question 6: The role of telecommunications providers

I have no knowledge of the funding but it should remain a free service.

Question 7: The role of innovators

Cars of the future should have this service as an automatic push button or spoken command.

Question 8: Cooperation and decision-making

I didn't have any problems.

Other comments

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