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Acacia Hills

Some dot points to telecommunication issues:

- 3/4G drops in and out and we have had to invest in equip. But still not much better outcome.
- Countless hours spent trying to convey issues to Telstra to no avail. I've had to escalate two separate TIO complaints to get any results; taking minimum 3-6months for conciliation.
- Satellite expensive and unreliable in build up and wet season.
- Our phone and internet plans available in our area cost us as much as customers in town and we get an unstable, unreliable service but pay the same.
- we don't have any ports at the local exchange in the area for landlines. The only reliable service for emergencies.

Lack of phone service has caused our family lots of stress over the years since living in the rural area...and that is something that can't be compensated for.