



THE QUEENSLAND COUNTRY WOMENS ASSOCIATION

Nebo/Sarina Range Branch  
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30<sup>th</sup> September 2021

Ms. Michelle Landry MP  
Member for Capricornia  
Shop 8 Sarina Beach Road Shopping Centre  
13 Sarina Beach Road  
SARINA. 4737

Dear Michelle,

**RE: TELECOMMUNICATIONS ON EAST FUNNEL CREEK ROAD, SARINA RANGE**

I am writing to voice our frustration at the lack of reliable landline telephone service and complete lack of mobile phone service along East Funnel Creek Road, Sarina Range.

Although there is an Optus tower on top of the Range, this appears to only service along Sarina-Marlborough Road. There is also a small Telstra tower on East Funnel Creek Road behind See's piggery that was erected there after Swayneville State School Sarina Range Campus had gone. This tower does nothing for residents who live at the far end of East Funnel Creek Road.

Telstra landlines along this road all "go out" when it rains and have recently been "out" for four days. Upkeep on telecommunication cables has been very poor. They are now working again but reception is like talking underwater.

We used to have a public telephone at Colston Park but this was removed some years ago. When we contacted Telstra questioning its removal, we were told we were on a "minor" road, when in fact we are on a "miner" road as there is a lot of traffic travelling to the mines along Sarina-Marlborough Road. Oftentimes, when landline phones were "out", the public payphone still worked and we could report the faults to Telstra. This option is no longer available.

When dealing with Government departments these days, they often want to send a code to your mobile phone for confirmation. This is near impossible for East Funnel Creek Road residents.

We hope you can assist us by raising our concerns with the Regional Telecommunications Review team.

Yours sincerely

A handwritten signature in purple ink that reads 'Lyn Hackett'.

Lyn Hackett  
BRANCH SECRETARY