

[REDACTED]

Good morning

Re: [REDACTED] – mobile phone tower service

I would like to inform you that the mobile service in this area has depleted yet again. We recently communicated through Shane Love MLA office regarding this issue and they were very helpful.

The service had improved for some time but has now declined and we are concerned with the harvest season fast approaching not to mention the safety aspect with regards to a likely event of a fire/accident at this time of year. Also we note that when CBH is operational in the area there is less signal strength/speed due to their constant use for their facility and additional traffic in the area using mobile phone signal to log in and out via CBH apps etc.

Please could you address this issue as we have been communicating with Telstra and have taken their advice on purchasing an antenna to site on our house roof. This has improved the signal somewhat but there are times when this doesn't work effectively due to the system currently wanting to search for other more updated signals within Telstra – we are only able to use 3G unlike other parts of WA.

If you require any further clarification I am contactable on [REDACTED]

Kind regards
Jude Beattie