26/9/2021

The Hon Luke Hartsuyker 2021 Regional Telecommunications Review Chair Department of Infrastructure, Transport, Regional Development and Communications secretariat@rtirc.gov.au

Submission to the Regional Telecommunications Review

Dear Panel,

Please find a formal submission to the 2021 Regional Telecommunications Review.

We thank you for the opportunity to outline the connectivity issues in the Goondiwindi Region and to suggest solutions for the Review's consideration.

For the last 5-10 years, we have had intermittent problems with the landline not working. Although David Littleproud managed to convince Telstra to renew some equipment in the wondali Exchange a couple of years ago, it did not take long for problems to start again, Most recently, my landline has not been working for about 8 weeks. Last week, I managed to have a mobile phone conversation with a Telstra operator. Although the landline seemed to we working with a ringtone, when I tried to call out, it said the service was not working. So I am still dependent on my patchy mobile phone service. The lack of government understanding of regional and remote lack of telecommunication service never ceases to astound me.

Sincerely	
William John Cranney	

I give permission for this submission to be made public.