

The telecommunications services in my area are unreliable and unsuitable for today's technological age.

We run a farming business, have 2 young children (1 with anaphylaxis) and want to be able to watch shows that our friends and family talk about.

With the telecommunications services that we have available, it is extremely hard to rely on these services to provide adequate support and productivity.

When it rains we lose our landline usually for 1-4 days even though we have medical priority (8 hours from informing is supposed to be the fix time but there is no local technicians). If we happen to lose power at the same time we lose our mobile boost (which we purchased through telstra \$1000) which leaves us with 1 to 0 bars of reception. If it is a long black out and the back up at the mobile tower goes, we lose all mobile reception services. Therefore having no way to communicate with the outside world.

Our only option for internet access is nbn satellite. We are on the highest level and still have issues with data and speed which has an affect on our farming business. Especially with the advances in farm technology we find we need to operate off-line and upload in off peak times at home