I believe in 2021, we should all be able to access the basic mobile reception and acceptable internet. If I lived in remote Australia, I would understand if there were issues but living on the Coast so close to Sydney does not seem possible. We have to work from home most of the time because of Covid and we spend a fortune for really useless internet having zoom cut all the times. Some of my children are failing half their exams because of the internet cutting in the middle of exams. The phone is no better and we can't have a decent conversation and 50% of the time our phone calls go straight to voice mail because of reception. I live in Ourimbah.