

The NBN broadband satellite service that we have in Margaret River is very unreliable. We complained to our service provider, Skymesh, several months ago, but they did not address our complaints for 6 weeks, until we put in a separate complaint to the Telecommunications Industry Ombudsman. These complaints, beginning in May 2021, have still not been resolved. Our service flips from Kbps to Mbps and back several times per day and has never met the 25 Mbps that we have been paying for. We cannot rely on the NBN service and request that it be fixed immediately.



English (UK) Privacy

Your internet speed is

1.1 Mbps



Latency

Unloaded 358 ms Loaded 3.3 s

Upload

Speed 4.5 Mbps

Client Gisborne, AU 180.181.13.68 Server(s) Sydney, AU

Settings 2.9MB 10MB



English (UK) Privacy

Your internet speed is

49 Kbps



Show more info





English (UK) Privacy

Your internet speed is

670 Kbps

Latency

Unloaded 689 ms
Loaded 4.5 s

Upload

Speed 2.5 Mbps

Client Gisborne, AU 180.181.13.68 Server(s) Sydney, AU

Settings 1.6MB 8.9MB



English (UK) Privacy

Your internet speed is

18 Mbps

Latency

Unloaded 318 ms
Loaded 669 ms

Upload

Speed 4.8 Mbps

Client Gisborne, AU 180.181.13.68 Server(s) Sydney, AU | Alexandria, AU

Settings 70MB 20MB