

Telecommunications at Nyah [REDACTED]

I have not had a working home phone in over 3 years, and I am paying for the line. It can't be fixed and technicians have tried several times.

Internet here is very patchy, and with studying and working from home we have had many days when the kids have been marked absent or told off for not uploading their works.

I get freezes and drop offs during work meetings.

To top this, both Telstra and Optus drop calls and require "chasing the signal" around the house.

Any improvement will be highly appreciated.

Kind regards

Svetla Petkova  
[REDACTED]