

Good evening,

I attempted to send two separate submissions via your portal but they both clicked back saying error with uploading even thou I tried uploading an image so I have cut and pasted one of my submissions. A friend also had this problem so I am concerned my others might be having the same issue and you are missing out on submissions due to frustration. See below for my short comment

Sub standard connectivity in general

Been without landline for 6 days post recent scheduled blackout . Children at home unable to contact me while I work in my essential worker role at local facility.

Work at local health facility and experience extremely slow connectivity when performing online tasks which impacts timely patient care

Earthmoving business unable to contact husband and workers throughout day due to poor mobile coverage and many black spots

Home ADSL Internet struggles every evening with only having capacity to stream only 2 devices

Often use mobile data at home due to poor connectivity with multiple users

Much room for improved telecommunications in rural areas and we should be entitled to them.

Telecommunications are extremely unreliable in our local area. I currently have been without a landline since a scheduled blackout 6 days ago with children at home unable to contact me whilst I have had to perform my essential worker employment. My husband and I also have an earthmoving business and throughout the day he is often uncontactable due to the poor mobile service range. I also work at the local healthcare facility and the connectivity when performing tasks that should take minimal time take far too long to complete due to the connectivity within the facility which obviously impacts the delivery of timely patient care. Our ADSL line at home struggles with streaming with more than two devices in operation. My husband and I often have to use our mobile data to perform business activities in the evening due to poor connectivity issue which is exacerbated in the evenings. There is room for much improvement. And like health why should rural and remote Australians live with a lesser service than those living in larger cities?

Feel free to contact me for further information in required.

Emma Williams

