

My name is Natalie Mollett and I am a farmer in Jerdacuttup Western Australia. Jerdacuttup is 150km west of Esperance. I am responding to the latest Regional Telecommunications Review. I would like to comment on the very slow speeds for our internet, especially when at peak times such as end of shift at the Ravensthorpe Nickel mine next door to us. We also have a large number of telephone call drop outs at our house and around our farms. We have farms on Woodenup Rd (patchy service) Fence Rd (good service) Coujinup Rd (poor service) and Melaleuca Rd (no service). As a small business owner I find it extremely frustrating when I am trying to do end of week banking, ATO reporting, internet recruitment, grain sales and other business related internet work. It is difficult to retain long term work force as people today demand good internet and phone access to stay connected to friends and family in other cities and overseas. Our lack of internet has often been cited as one of the reasons our workers stay here long enough to get trained up and useful, then they find work closer to Esperance or Albany where the internet is better. As a small business with a turnover of \$5 million I find it staggering that regional Western Australians are deemed not as important to our states wealth creation as our city counterparts. Please place a priority on improving our internet and phone services, especially as 5G is being rolled out. At a recent meeting with Telstra Officials in Munglinup, we were told by Telstra's representative that "you should all be on satellite NBN as it is not Telstra's responsibility to upgrade your network". This was met with dismay by the large community turn out that had come to voice our concerns at our difficulties with conducting our business in this area due to poor service. Many of those closer to Cascades who are on satellite NBN remarked that their service was still poor.

Thank you, Natalie Mollett [REDACTED]