

To Whom It May Concern.

16th Sept 2021

Telecommunications submission

I have recently purchased a farm in Taylors Flat, Boorowa NSW. There is no reliable mobile phone coverage within 12 kms of my residence. My neighbours have informed me of their ongoing issues with landline issues that can deny them any telephone service for up to 2 weeks at a time.

My concerns are multi-fold, I shall list in note form

- (1) Living on my own, I have no means of contact in case of medical or emergency incidents. (Other than email via a satellite transmission). (I had an adverse reaction with my first Astra Zeneca vaccination and had an extremely anxious night with concerns of blood clotting and knowing I would be unable to raise assistance in the early hours of the morning.)
- (2) I cannot rely on new technologies to make my farm efficient. No internet coverage for water, feed or livestock husbandry stations. This is a major drawback to our modern farming methods.
- (3) I need to carry an E.P.I.R.B with me when ever I am out in the paddocks, as a means of contact, should I have an issue where I need assistance. This could be a waste of resources for A.M.S.A if the incident is not immediately life threatening.
- (4) I am unable to contact my neighbours without driving to their properties.
- (5) I am unable to have a reliable means of immediate contact with my friends and family.
- (6) I am unable to stream movies, download webinars or participate in zoom sessions without constant buffering and regular dropouts. This is also an issue as most recently, as an Honorary Director of Legacy Marina Corp I was unable to participate in our most recent Directors' meeting last Monday night due to no coverage that night.
- (7) I have extremely slow internet, particularly during peak times.
- (8) I am unable to instal a security camera system to protect my property, possessions and livestock with a "back to Base "system, as is strongly recommended by our local NSW Police force.

I am sure that I am not alone in this constant struggle with a lack of any reliable mobile phone/internet service.

Yours Sincerely
Doug Murchison
Ballanda Park Pty Ltd