

Hi there, we moved from one bad internet area in Arcadia to another now in Kenthurst. We do not have NBN on offer via from street nor wireless, and have to go thru satellite n we have limits on how long we can use Netflix, YouTube or anything u can stream..and I'm now paying more in kenthurst than what I did in Arcadia, and wd had unlimited in Arcadia but can't seem to get that here, we run out by the end of each month, service is a little sketchy dropping in n out, and slow.. phones just cut out as well. U wld think in this day and age living in some of the nicest areas of Sydney that we wld have better services as we surely do pay the money to our councils in the shape of rates for the area we live in. The internet and phone lines in a wide area of the rural part of the hills district is KNOWN in the community to be "like third world". We shld have nbn offered to us from the street. We have businesses run from home and kids that goes to school in the area, and not to mention the now home schooling... where kids are trying their absolute best under crazy n difficult times and dealing with them when the internet is either out or slow is another thing we are all constantly battling. Please for the love of God, fix it!!! It doesn't have to be like this.. we pay our rates. Please please please fix it!

Regards

Chelsea Bisoglio

Sent from my iPhone