

Dear Sir/Madam,

I am a rural resident of Moorland NSW, my property is in a bush location and we have very poor telephone, mobile phone and internet services!

A landline phone is our primary communication device and that service is not totally reliable, probably due to aging infrastructure or lack of maintenance.

Our mobile services are extremely limited due to heavy bush etc, despite being only 3 km from 2 cell towers which, as I understand it, also carry the fixed wireless internet services.

The fixed wireless signal does not reach our property, despite the short distance.

We rely on an outdated, problematic ADSL service for almost all communication services, the ADSL is unreliable despite us being only 3km from the relevant exchange.

A satellite service is unavailable due to terrain and vegetation issues.

My research strongly indicates that the only available system that would deliver reliable communication services to ours and surrounding properties would be the installation of optic fibre cable as a matter of some urgency!

Prior to getting the ADSL service, we had no end of trouble convincing NBN co that their product was not feasible for us!

I would welcome the opportunity to discuss these matters further should that be an option!

Yours faithfully

Neville Unicomb

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