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Dear Sir/Madam

With regards to the Telecommunications review you are conducting I cant download the issue paper as our Telstra internet is so slow it is a waste of my valuable time sitting waiting for the information. However I would like to add my comments to any discussion.

We live 15 kms from the town of Kununurra (Kimberley region of WA) and have appalling Telstra mobile phone coverage. Phone calls can drop out at least 3 times during a conversation and we have to go outside into the heat to even get a signal yet we are line of sight to the tower, Our Internet speed by 3g wireless wifi is so slow that we cannot do any video call and during lockdown last year felt very isolated when we couldn't have a face to face video talk with family. This year is no better as a matter of fact I think the mobile signal has got worse.

I feel Kununurra has been left out of any serious upgrades and feel rather annoyed when I hear of remote communities having millions dollars spent on their telecommunications and yet we are left to battle substandard communications. Kununurra is the hub of development in the North and deserves better and needs urgent improvement to their communication systems especially mobile phone coverage.

It is not good enough in this day and age!!

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