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Hello,

I hope you can use this information :-

My wife and I have lived in Guerilla Bay on the South coast of NSW for over 5 years. On our property & in the house we cannot use mobile phones other than for SMS messages because of the almost entirely absent mobile phone coverage. We can just about receive SMS message occasionally and that's it – no calls & no data coverage.

So, during the fires we had one battery powered radio that allowed us to listen to Eden radio – no landline, no TV, no mobile phone. Fortunately we evacuated on the morning of the fires.

I am fedup with this lack of coverage – the rest of the country is moving to 5G whilst we have nothing – that's not good enough and we need our governments to apply pressure to network providers so that they provide the service they are contracted to provide.

Can you please provide us residents of Guerilla Bay with mobile phone coverage so that:

- a) We can be safe
- b) We can join the 21<sup>st</sup> century.

Thankyou

Neil Henderson

Sent from [Mail](#) for Windows 10