

We run an aerospace engineering consultancy which supports the Australian Defence industry and is based in Kenthurst, NSW. Our mobile signal is atrocious - at best we have 1 bar of a 3G mobile signal. The number of calls I have received or made to Defence officials where the call has dropped out part way through the call is countless. Similarly, when dialling into teleconferences. We also do not have NBN yet so cannot rely on video conferencing. This is an incredibly unprofessional look for my business as well as being highly inefficient. It is hard to remain profitable when you can't communicate with your customer. You would think we live in a third world country!!