

Submission

We have read the Review and would like to thank you for the opportunity to submit our viewpoint to this Review. We live in regional NSW at Wallabi Point, a coastal suburb about 20km from Taree. Within our home we have both Telstra and Optus mobile phone networks. With both providers the coverage is extremely limited. Most of the time we have one bar of service which is not enough to make or receive mobile calls. It is necessary to move around the house or out on to the road to maintain a connection. This lack of coverage has not changed over the years. It is very frustrating when trying to connect with family as the line frequently drops out. Clearly the problem is with us as our immediate family live in Canberra or Melbourne where they have no mobile phone issues. We have checked the Telstra Coverage Map and believe we are in an area 'Predicted to get 4G coverage, Outdoor & Indoor'. There is no indication as to when this might occur and don't believe it is acceptable in 2021.



[Our Coverage & Rollout Maps - Telstra.html](#)

We strongly believe that we should have full mobile coverage as we are not in a remote area. As it is we feel we are in a forgotten corner of the world!

Rosemary & Walter van Hilst, Wallabi Point, NSW.