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Dear Sir / Madam members of Regional Telecommunications Review.

My Name is Edward "John" Wheeler Known as John. I live at [REDACTED] SA 5607. Telecommunications here is a really HIT or MISS service. It does not matter whether on is using the Telstra or Optus Service. The towers that we hook up to from here are BASED in Tumby Bay SA 5605. The signals vary from day to day depending on weather conditions. There is absolutely no signal available in the western end of Lipson. Many people travelling from the farms that enter Lipson from the west actually pull up in front of my property because they get the first phone signal there. Many drive to the intersection with the Lincoln Highway to take or make phone calls. This area has a higher altitude which can receive clearer phone signals from Tumby Bay.

Lipson is sheltered from Tumby Bay by the terrain to the south of Lipson. Many years ago more than just myself complained to Telstra about our phone signal and YES THEY SENT SOMEONE to check. Where did he check on the hill on the Lincoln Highway and never checked where the problem was happening.

The next Phone service to the west of Lipson is at Ungarra SA there are a series of high hills between Lipson and Ungarra. I would suggest that there be TWO TOWERS placed between Lipson and Ungarra. Both be used by all Telecommunications firms, not signal towers for all companies. One tower to be placed on the hills immediately to the west of Lipson and the other to be placed on Baillie Hill which is east of Ungarra. If these towers are built a large area of farming properties as well as improving a lot better availability of being able to call emergency services when and if they are needed.

Another area that needs a better telecommunications service is the AREA KNOWN as LIPSON COVE. The caravan park in this area has no service, Unless one goes to the top of the near by hills. This area is a very popular camping area and has a varied population camping there. During the summer period and other holiday periods the caravan park may be totally full of caravans and at times the beach area may also have campers as well. If there is an emergency situation here, the lack of phone service may delay the calling of these emergency personal and equipment.

The availability of a NBN service is very limited. I have a satellite service but it could be a better service. I was a Telstra customer before and when I asked to be connected I told I had a choice. What I already had via the copper phone line or none, as there would be no NBN service in our area.

There is many areas along the HIGHWAYS when we travel via these HIGHWAYS to Adelaide where phone signals drop out. I ask that these areas also be addressed for the safety of road users as well. In rural areas the ability to communicate between everyone in the rural area is extremely important to rural people but the most important is to be able to contact the emergency services.

Yours Mr E. John Wheeler