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As a private individual I have noticed that EMAILS are often very slow on arriving. Days.

Also email addresses one has used for DECADES does not compute to Provider. One has to haggle to make them understand... And eventually one gets results.

Also monies one pays via Direct Debit are sometimes paid to (for me) to Inet or to IInet (note the one I and double II). .. The customer is not even consulted on real payment systems. I signed up for Inet with one I. How then do I happen to have IInet.

Phone calls seem ok.