

My name is Darron Wolter

I have lived at [REDACTED] Galston for 12 years, we have never had amazing internet but we got by. I have worked from home for this entire 12 years and mostly have used web interfaces.

WE have gone from ADSL, to Optus Home Wireless and now Telstra wireless broadband.

I have had third party specialists instal ariels and have even had trees removed under advice.

We can connect to the towers and with the aid of ariels can achieve 20mps up and down. Except in times of contention which sadly is every day in the typical hours after school and early evening, our internet speed can drop to as low as 0.15 download whilst still having an upload speed of 8mps. I am sure you understand this just doesn't cut it in todays world.

I have three student daughters, a wife that studies after work and myself who use Zoom style video conferencing. There are more days than not when our speed halts us all.

Shocked that in 2021 in Sydney we still have this issue.

Covid obviously hasn't helped.

We need this fixed as a matter of urgency.

Regards

Darron Wolter