

John Roberts

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Regional Telecommunications Review 2021

Dear Sir/Madam,

When the Pacific Highway Bridges over Dumaresq Island were built in 1997, the construction obstructed the line of sight access to the Taree Telstra tower for the residents of Dumaresq Island East of the Pacific Highway.

We were assured that a services would be provided via a channel under the roadway, but this has not happened.

Mobile signal is intermittent, flipping between Wingham and Old Bar, with the Telstra tower only a few km the other side of the bridge, now out of sight.

I am a medical specialist on call, which I find particularly frustrating, knowing that the practitioners calling me for advice are only hearing part of what I say.

I have had to maintain a land line, but people persistently call me on the mobile, being unaware that one can live so close, yet have such poor service.

The NBN is similarly wireless via Old Bar, 20km away with the service intermittent and the signal from the closer Pampoolah tower obstructed by the bridge and the channel under the bridge, presumably intended for NBN, unused.

There appears to be no department or service willing to right this situation, which was out of our hands.

Please feel free to distribute this to interested parties.

Yours sincerely,

John Roberts