

## 2021 Telecommunications Review submission

Sean Nicholls



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To whom it may concern

I am writing to provide a submission with respect to the current telecommunications review and to detail my concerns with respect to the inadequacy of all aspects of the services currently available in the Arcadia/ Fiddletown area of NSW 2159 (Within the Hornsby Council area)

Being in a semi- rural area, less than an hour from the centre of Sydney, one would expect a certain level Telecommunications servicing, but unfortunately that is not the case.

With an intermittent mobile phone signal at best, lives are being put at risk. If power is lost due to storms or local bushfires, we have no guarantee of being able to contact or access emergency services.

My wife and I also care for my elderly mother-in-Law who has Parkinson's, and we worry every day that something will happen to her, and she will not be able to contact us in the case of an emergency. From a day-to-day perspective, it has also been almost impossible to continue to try to run my Marketing business during these recent Covid related lockdowns, with such a poor mobile phone signal.

In addition to that, we are operating with a dial up service for internet. Again, we are less than 1 hour from the CBD and despite the promise of a national NBN rollout, we are again left behind and expected to make do with 20-year-old technology.

We have made previous submissions to our local Member as have our neighbours, but to date, our requests have fallen on deaf ears. My elderly Mother-in-Law with Parkinson's Disease is like many others in the area, unable to make submissions and unable to do anything about the situation that they find themselves in. So, again I respectfully request that the telecommunications services in the area be reviewed, and a plan made to upgrade them, to at least be in line with the services offered to the rest Greater Sydney

Regards  
Sean Nicholls