

Margie HYDE

Creative Health Prac



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Subject: Poor Telecommunications Reception Regional Victoria

1. I am a Telstra Customer paying for a service that they cannot provide.
2. The service plan I have is for Internet, SMS and Telephone.
3. The Internet is slow to none.
4. Phone service is inadequate and consistently drops out.
5. I have on numerous occasions contacted Telstra's Help line to report my problem.
6. These Calls are answered by a call centre overseas and result in No Action.
7. I operate a BnB accommodation at the address and find communicating with guests frustrating at times.