

**Questions Answered During Webinar #15**  
**Thursday 25 August 2022**

Question	Votes	Response
<p>It is correct that revoke requests may be made via email, via the contact us portal or via ROVER? When can an approval holder consider an approval revoked. When the request is made or when the Dept processes the request? Is there a target time within which a revoke request will be processed?</p>	2	<p>Under section 198 of the <i>Road Vehicle Standards Rules 2019</i>, the holder of an approval may request, in writing, that the department revoke (or suspend) the approval. Requests can be made via email, the Contact us portal or through ROVER. The revocation or suspension comes into effect once the department actions that request, noting section 198 requires the department to revoke (or suspend) an approval as soon as practicable after receiving a request to do so.</p>
<p>Compliance and Enforcement division have monitoring activities that are now approaching 12 months. Is there a time frame for closing off these open activities where all responses have been given months ago?</p>	2	<p>The department aims to undertake and complete compliance monitoring activities in a timely manner. However, some activities can take longer than others and delays may occur due to other higher priority compliance and enforcement activities requiring immediate action. If you have questions about a compliance monitoring activity you are participating in, please contact the Compliance and Enforcement Section by email at <a href="mailto:vehiclecompliance@infrastructure.gov.au">vehiclecompliance@infrastructure.gov.au</a></p> <p>View our Compliance approach and model and our current Compliance and enforcement strategy at:  <a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/compliance-enforcement">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/compliance-enforcement</a>  for more information.</p>
<p>A dedicated email address needs to be assigned to allow users to send through copies of non-sensical RFI's to Higher Management. This will allow for further training of assessors and accountability.</p>	2	<p>If you are concerned about a request for information (RFI) you have received as a part of an application, in the first instance, please respond to the RFI and raise your concerns. If you are unable to resolve the issue, please contact the department through the Contact us portal or send an email to our <a href="mailto:ROVERinfo@infrastructure.gov.au">ROVERinfo@infrastructure.gov.au</a> email address.</p>
<p>We have in excess of 100 manufacturing facilities. The time and effort to upload this number of facilities across multiple VTA numbers is significant. Given the recent discussion regarding the problems with large applications, is there a more efficient way to upload this information?</p>	2	<p>The manufacturing facilities form in ROVER will load faster after ROVER Release 8A. However, due to other priorities, there are no current plans to build a bulk upload facility.</p>
<p>TIC has been told by the Department that it is possible to upload IPA (compliance plated) vehicles to the RAV. What rules, or constraints apply to IPA vehicle uploads to the RAV?</p>	2	<p>The department has published guidance on adding vehicles imported under the MVSA to the RAV at:  <a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/road-vehicle-standards-laws/guides-and-resources/adding-vehicle-imported-under-mvsa-register-approved-vehicles">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/road-vehicle-standards-laws/guides-and-resources/adding-vehicle-imported-under-mvsa-register-approved-vehicles</a></p>
<p>Can please provide previous webinar Q&amp;A complete URL</p>	0	<p><a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/rvs/webinars">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/rvs/webinars</a></p>
<p>ADR97 and ADR98 have been published, however there is no method for evidence of compliance to be submitted for these ADRs in ROVER. When will the CI Forms be available?</p>	1	<p>New Compliance Information forms are developed when the ROVER build team is notified of a forthcoming ADR. Although these are made available well before the ADR becomes applicable, the ADR will not appear in the applicability table in an application until the new model and/or all model dates for the ADRs are reached. If an applicant wants to add ADR compliance before the ADR actually becomes applicable, they can access and add the relevant form manually.</p>
<p>You mention Release 8a and 8b. What is included in each and what is the schedule for each</p>	3	<p>ROVER Release 8A is expected to go live on Tuesday 8 November 2022, subject to system testing being completed successfully. See the What's new? What's different guide for more information:  <a href="https://www.infrastructure.gov.au/department/media/publications/whats-new-whats-different-rover-release-8a">https://www.infrastructure.gov.au/department/media/publications/whats-new-whats-different-rover-release-8a</a></p> <p>For more information on upcoming releases, visit the ROVER release website at:  <a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/vehicle-portals/rover-releases">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/vehicle-portals/rover-releases</a></p>

<p>Can the department clarify what constitutes a Conflict of interest - several alleged conflicts developing in the RAWS industry with no action being taken despite clear violations of the Rules.</p>	<p>1</p>	<p>Guidance for AVVs on conflicts of interest can be found here - <a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/rvs/authorised-vehicle-verifiers/conflict-interest">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/rvs/authorised-vehicle-verifiers/conflict-interest</a></p> <p>Under the Road Vehicle Standards legislation, an authorised vehicle verifier (AVV) has an obligation to meet a range of conditions relating to conflicts of interest - these are outlined in section 102 of the Road Vehicle Standards Rules 2019. If you believe that a RAW or AVV may not be complying with their obligations under the RVS legislation, you can report your concerns to the department by completing our Vehicle Safety or Non-compliance Report form available at: <a href="https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/reporting-vehicle-safety-or-non-compliance-issue">https://www.infrastructure.gov.au/infrastructure-transport-vehicles/vehicles/reporting-vehicle-safety-or-non-compliance-issue</a></p> <p>ROVER Release 8A will include the ability to submit vehicle safety non-compliance concerns via the ROVER portal.</p>
<p>Regarding the RAV outage planned for the 18th September, when will official communication be sent to out?</p>	<p>1</p>	<p>On 8 September 2022, notification of the RAV outage was posted on the ROVER portal. On 9 September 2022, notification of the RAV outage was posted on the department's website.</p>
<p>Transition team? transition from what to what?</p>	<p>1</p>	<p>The department has a dedicated transition team that works to ensure the transition from the Motor Vehicle Standards legislation to the Road Vehicle Standards regulatory framework is as smooth and efficient as possible. Whilst the team has a focus on internal change management, it works closely with the external communications team to provide support to industry and stakeholders.</p>
<p>What is the status of the ROVER update that will allow multiple identical vehicles to be included in a single Concessional RAV entry application?</p>	<p>0</p>	<p>The department is aiming to include this functionality in ROVER Release 8B, which is expected to be deployed in the first quarter of 2023.</p>