Questions Answered During Webinar

Question	Votes	Response
Despite multiple questions at various forums since the VTA Beta trial, page load times are still very slow. The ability to work off line and upload a complete application has been industry's #1 request since even before ROVER development commenced. Surely this functionality would fix the problem!	8	A previously advised, offline functionality is not feasible to implement in ROVER and is not a common feature in other comparable regulatory systems. The department recognises that system performance has required additional investment and has implemented a range of improvements to increase performance. Release 7 will include the ability to withdraw, amend and resubmit an application, and a scheduled future enhancement is the ability to clone forms. Form cloning should largely address the business need for offline forms.
Time delay in navigating between VTA documents It is understood that ROVER Release 7 in late February will include upgrades to reduce time out issues. In Webinar 7 it was stated the source of these issues would be investigated. What is the current status of these investigations?	7	This has been a key focus for the department. Several design options to improve performance in VTA applications have been identified and will be tested prior to implementation. On 16 December, the department released a patch that has significantly improved the loading times for VTA vary applications, as well as the performance of the RVD forms. These improvements are part of a set we will implement to continuously improve performance over the next few months.
With Legislated time Frames being 30 to 60 w/days - How does the "Clock" pause/un-pause of an application work once an RFI is generated and responded to? Is the process fully Automated or Does it require the Assessor to manually do it?	4	The clock is automatically paused when an RFI is sent out. The clock resumes when the RFI response is accepted by an assessor. However, if the response is unsatisfactory, does not address the RFI or a further RFI is required to be sent, then the clock pauses again until all the required information has been received.
What is the expected turn-around time for RAV corrections once the notification has been provided through ROVER?	4	RAV correction timeframes are not legislated, however, the department treats these as a high priority and will endeavour to process them within 10 business days.
Why does a ROVER RVD which is under embargo still publish the typical VIN and Remarks section? This still divulges critical information which has already been picked up by the press. Can this be modified to hide all RVD information under embargo?	4	In ROVER, RVDs are not embargoed, only variants. If variant is embargoed, its details will not appear on the RVD. If a component/system, such as an engine, is only linked to embargoed variant(s), then that component/system will also not appear. Sections on the RVD that are not explicitly linked to an embargoed variant, such as typical VIN and Remarks, will appear. Alternatively, a delayed commencement of a VTA will also result in the entire RVD not being published until that commencement.

For an NRI for a MODEL REPORT - why is an unnecessary RFI being raised requesting a description of how compliance will be demonstrated for each ADR as well as a VTA plan? Compliance demonstration is only achieved after ADR/S89 inspection of the vehicle after it arrives in AUS, which needs an NRI!	3	This question relates to applications for test and evaluation vehicles. Part of the application requirements for test and evaluation vehicles include the provision of a test plan and details of what will happen to the vehicle once testing and evaluation has been completed.
UN ECE Approval Nos What progress has been made on the issues identified in Webinar 7 regarding the UN ECE Approval No issues when using the "input approval details manually" function?	3	We are conducting analysis on the different requirements that need to be met regarding UN ECE approval numbers, and the need to accommodate both newer and older valid approval number formats. The "input approval details manually" function is working (no known issues) and can be used where the form does not support the format of the approval you are using.
New VTA applications based upon similar structure previous applications. For applications submitted before ROVER system upgrade (ROVER Release 7?) to include copy function will these pre-upgrade applications be available for basing a new VTA application?	2	Yes. Release 8 will include 'clone application' functionality, including the ability to copy previous applications made prior to Release 8.
Has Guidance been finalised in relation to "Provision" of plated MVSA vehicles at the end of the Transition Period? Urgent direction required! Current supply chain (already affected by COVID-19) usually requires 3 - 6 months forward planning - time is running out!	2	The department has released guidance on when a RAV vehicle is considered to have been provided to a consumer for the first time. The more specific issue of provision of MVSA-plated vehicles is currently being considered by the department's legal team. Pending the resolution of that advice we expect to publish a guidance note by the end of January 2022.
Receipt date for payments do not match the date of payment, this is creating huge issues in reimbursement of CC	2	This has been identified as a bug and will be addressed in the next release.
Contact Department via online portal responses are too slow	2	The department has implemented a range of measures to improve response times and has reduced timeframes to a maximum of 5 business days.
You say "ROVER will include the ability to withdraw, amend and resubmit applications from Release 7, currently scheduled for late February 2022." Why can't this simply be amend application. Withdrawing and resubmitting means losing our place in the queue. This is serious given 60 day assessment rule	2	This functionality reflects legislative requirements and discourages 'placeholders' being entered in the system. Complete, high quality applications will reduce the need to withdraw and resubmit. Any applications that are withdrawn and resubmitted will go back to the end of the queue and will be assessed in date order.

We have been advised that corrections to the RAV requires a different "corrections" template, not the normal one. Can you please advise where this is? We can't find it in ROVER or on the website guidance.	2	RAV corrections templates have been published on several of the department's webpages, including the Register of Approved Vehicles, ROVER resources, and Guides and resources webpages.
We have one team member who receives constant notifications that he cannot log into ROVER until he resubmits all his points of ID. If he waits 30-60 mins he can then log back in successfully. Restarting computer, etc. doesn't help it, just time. Not a Question, but raising a bug that needs fixing.	1	Thank you for bringing this to the department's attention, we will investigate this issue.
UN ECE Approval Nos When will the Compliance Information templates be updated to reflect the current UN ECE legislative requirement (since 2017) instead of the old format?	1	We are conducting analysis on the different requirements that need to be met regarding UN approval numbers, and the need to accommodate both newer and older valid approval number formats. As the Compliance Information forms already allow for approval numbers to be entered that do not match the template, these forms will continue to be incrementally updated in ROVER where required with the timing based on capacity and prioritisation.
After uploading supporting information to a CI form, saving and returning via the edit function, the attachment often cannot be downloaded due to a download error or a red warning "Error loading question". Request to improve this functionality in series 7 update.	1	Thank you for bringing this to the department's attention, we will investigate this issue.
Do we have the percentage of ADR38/05 approved TC and TD IPAs that have been Opted In?	1	As at 15 December, approximately 80% of TC and TD IPAs had been opted-in.
What is the current status of the RAV Invoices for November we were advised that they would be delayed but do we have an outlook as to when invoices will be issued	2	Stakeholders were advised on 13 December that RAV invoices for November had been issued. The payment due date for these invoices was extended in accordance with the varied issue date.
Contacted department via online portal for missing data sheet against an approved CTA on 12th Nov, still not rectified. What guidance for following up on this?	1	See response above - the department has implemented a range of measures to improve response times. This query should be responded to soon, if not already.
What is the current lead time for transferring IPAs between Entities under RVCS? Note this is required before IPAs can be Opted In.	1	These are being processed as a priority so that IPAs are able to be opted-in before the 31 December deadline. If you have requested changes in RVCS please include a comment in your opt-in application so that this can be taken into consideration.

Question		Answer
OPT in VTA Variations The Ext of Compl lists ALL ADR's applic to a new Model. A significant no of ADR's do not have applic dates as by definition existing models when opted in. Reasons for non-applic contained in text of the ADR's. Also applies to ADR 61/02. Can system be made smarter from ADR text?	0	All future ROVER enhancements need to be considered from a technical, consistency and desirability perspective, and then prioritised according to business/industry need. The department has received numerous requests for additional functionality and this will be considered as part of that pool.
Supply to market definition still lacking, is an MVSA vehicle used as a demo considered supply to market? can this demo vehicle then be sold post 1 July 22?	1	If a vehicle has been registered for road use by a jurisdiction, then it would be considered supplied or provided.
What is the estimated time for the release 8 ROVER update, noting the release 7 update is targeted for February 2022?	1	Release timing relies on a range of dependencies. Once Release 7 is successfully landed, the department will provide indicative scheduling for Release 8.
Could you please provide a brief overview summary of the VTA adhesive label detail requirements? And my understanding is that a manufacturer may continue to affix a plate, on the proviso that the wording for the Motor Vehicle Standards Act is deleted ... is this correct?	0	ADR 61/03 sets out what information must be included, such as the VIN, and vehicle make and model. The ADR does not prohibit the inclusion of additional information.
Can the Department confirm that we can make Opt In applications (with notes) before we receive final confirmation regarding IPA transfers?	0	Yes. The department encourages you to submit opt-in applications as soon as possible. If IPA transfers were submitted in RVCS before 14 December, the department will process these before the shut down period.
The guidance note on supply to market refers to vehicles loaded onto RAV. Is this guidance the same for MVSA Compliance Plated vehicles	1	The guidance note (https://www.infrastructure.gov.au/sites/default/files/documents/rav-vehicle-provided.pdf) is specific to vehicles entered on the RAV and being provided to a consumer for the purpose of s26 of the Road Vehicle Standards Act 2018.