I am moved to respond to the proposed changes to our current postal delivery service for reasons listed below.

I am 80 yrs old and grew up in the Adelaide Hills where the mail was delivered daily by train to our local post office and our postman(Mr. Holt) delivered our mail every day on a bicycle and took parcels and confidential letters to the front door. The above model whereby station master and post office manager exercised absolute integrity, efficiency and local knowledge I have never forgotten and hold up to Australia Post today as Essential and Trustworthy.

I have lived in inner city Melbourne for 35 years and the same qualities exist in my local postman and in our "village" where we have often shared with neighbours and friends our strong belief that our well being, safety, psychological and financial security are vouchsafed by the daily work of our postpersons on bikes and deliveries by Aus Post vehicles. We have been through as everyone else has not only Covid but also serious and frequent problems with electronic services due to scamming and hacking.

The indispensability of our daily postal services is paramount across all metropolitan, regional and rural areas, as well as for all buildings whether they be family homes or institutional buildings and centres.

I am cognisant of the increase in the impact of ageing, physical and mental

disability, accidents due to huge growth in road traffic, and increase in crimes of robbery and family violence etc.

Our postmen are usually the first to be on the scene to help and protect and are acute observers of anything amiss. They are always nearby whereas police are not.

I and my neighbours have often talked about how we can trust the local postal service folk for safe and efficient carriage of our bills and confidential financial and legal documents.

We NEED their daily service more than our electronic computers can offer.

**Yours Sincerely** 

Dr. Rosemary Wearing

Inner Melbourne