

Hi from Homebush Via Mackay in Nth Queensland.

First of all...consideration has to be given to state by state requirements: what a spread-out state like Qld requires versus Victoria (for example) is totally different.

- Rural areas due to distances between towns is vastly different to cities requirements. Every household is just as important as the other: even if mail deliveries may be say 3 times a week (morning or afternoon)..whereas in cities there can be 4-5 suburbs in same distance area with more people.
- CASE IN POINT::: back in late 1990s>2000s, (Ive been told this decision was made in Victoria for all Australia !!)Australia Post in its "" WISDOM""made a decision on postcodes without having the manners to send a letter into everyone's mailboxes advising of the proposed changes (regardless of which state)

This decision/change of postal deliveries caused many people to not receive their insurances renewals/registration renewals to the new addresses thus incurring fines due to non-payment through no fault of addressee !#!*!! Just how stupid the change of address was (in our case) we live in a rural area on south side of a long creek which runs through Homebush area SO Australia Post decided our address had to change from Masottis Road, Homebush to Masotti's Road Sarina as we live on south side(Sarina) of this particular creek !! we live the same distance Homebush to Mackay as Homebush to sarina but Melbourne decided they knew best..!!!

Maybe each state should have more say on this... not everyone is computer literate/use mobile apps for various purposes....just saying..

I hope what I have written here makes sense...it needs input from community not just public service people..

Look forward to feedback from you in near future.

Marion Brown,