



Australian Government

Department of Infrastructure, Transport,
Regional Development, Communications and the Arts

Ombudsman services

Delivered by the Parliamentary Commissioner for Administrative Investigations (Ombudsman) in the Indian Ocean Territories

January 2023

Services

The WA Ombudsman, on behalf of – and fully funded by – the Australian Government, provides the following services:

Service	Description
Complaints	Receiving, investigating and resolving complaints about WA Government agencies, local governments and universities.
Review of certain deaths	Reviewing certain child deaths, and family and domestic violence fatalities.
Improving public administration	Improving public administration for the benefit of people in the Territories through own motion investigations and education and liaison programs with public authorities.
Other functions	Undertaking a range of additional functions, including statutory inspection and monitoring functions.

What does this mean for me?

As an Indian Ocean Territories resident, you can contact the WA Ombudsman if you think you have been treated unfairly by a WA Government department or authority delivering services in the Indian Ocean Territories, or a local government in the Indian Ocean Territories. The Ombudsman's services are free to everyone.

For more information

Area	Contact details
General enquiries	08 9220 7555
Email	mail@ombudsman.wa.gov.au
Website	www.ombudsman.wa.gov.au