



Australian Government

Department of Infrastructure, Transport,  
Regional Development, Communications and the Arts



## Your mobile and internet services could stop working during a natural disaster.

There are 5 steps you can take to make sure your community is prepared:



Make an emergency kit and include a portable battery powered radio with a spare set of batteries



Charge your mobile phone and have a spare battery pack



Make an emergency plan on paper that includes important contact details and processes



Have some cash on hand for emergencies



Tell your friends and family about your emergency plans before you need to act on them

Triple Zero calls may still be available on your phone through other networks, or use a free public payphone to call for help.

If you find yourself without telecommunications in an emergency, don't wait for a warning. Get ready and leave early if you think the situation is getting worse.

Plan ahead and learn more at  
[www.infrastructure.gov.au/network-outages](http://www.infrastructure.gov.au/network-outages)