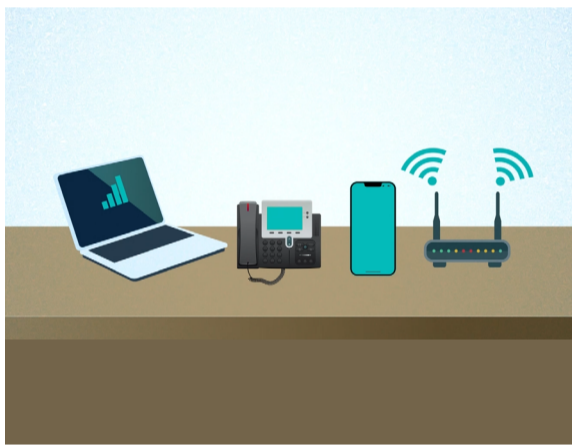




Your phone and internet services could stop working during a network outage.

There are 5 steps you can take to make sure your business is prepared:



Know who your service providers are, and if you can, consider having different providers for your phones and internet, or having 2 SIM cards from different providers.



If you have a point of sale like an EFTPOS machine, consider machines with a built-in SIM card and Wi-Fi connectivity.



Have important information for your business backed up online and keep physical copies. Keep hard copies of key contacts including colleagues, technical support, vendors and clients.



Ensure staff are aware of and involved in business continuity planning, including what to do in a network outage.



If there's an emergency, listen to local news outlets while you can and follow directions from emergency personnel.

Plan ahead and learn more at
www.infrastructure.gov.au/network-outages