

Submission to Funding of universal telecommunications services

Name: Deborah Avery

Comment:

We have a NBN IPoE phone system after giving up on telstra landline due to line maintenance time lines for repairs. NOTE a telstra phone does not require power, every other system does.

we have had to install a separate system to get mobile reception to residence. all systems rely on power - no power and you get in a car and drive to get mobile reception.

It still has problems - drop outs, echoing, phone off when internet works, delays in speech reaching the person you are speaking to no matter what type of phone they are using. Complaints made all the time but of little use as they cannot seem to improve - say its the national NBN at fault.