

Submission to Funding of universal telecommunications services

From: Christine Foott

Comment

Since moving to regional NSW in 2013 we found telecommunications absolutely terrible. The only service provider to give coverage is Telstra and our plan we had in Sydney we can't use here for the lack or nonexistent coverage/signal. So we went to Telstra office, rang Telstra often nothing we tried improved or signal. We tried a few aerals and also thought about a landline all a waste of time. We then registered for NBN a satellite dish to try and help well it meant we could make and receive calls so felt a bit safer BUT come a power failure we have nothing. We can't ring emergency, hospital or our neighbours.

I assume their are many people like us who are in a black spot and no one seems to care!!!

We have tried many alternatives, approached Telstra countless times we can't change providers as Optus etc DO NOT HAVE COVERAGE in this area.

I have been with Telstra 50 years loyalty counts for nothing.

Regional areas deserve better we need to have access to telecommunications for family, health and emergencies.

I strongly request better services of this necessity!

Thank you
Christine